

VOLUNTEER TRAINING MANUAL

HELLO. WELCOME TO THE STONE SOUP FAMILY!

We're a tight-knit community of change-makers who strive to empower our peers by providing the resources and opportunities to attain professional careers in the food-service industry. We teach life skills and offer hands-on culinary training to foster self-reliance with our program participants who are at risk of homelessness.

A BRIEF HISTORY OF STONE SOUP'S VOLUNTEER PROGRAM.

Since its foundation in 2018, Stone Soup has been amazed by the overwhelming community response. Clocking over 428 hours in the first 12 months, our volunteers play a critical role in transforming our program participants's lives. Working on-site, side-by-side mentorship contributes to the confidence that propels participants to obtain and excel in permanent positions. Stone Soup has a compassionate team of volunteers who bring their own personal and professional knowledge to assist and guide a vulnerable community that often lacks a safe space and essential resources.

STONE SOUP'S VOLUNTEER EXPECTATIONS AND RESPONSIBILITIES.

- All Stone Soup volunteers are expected to maintain the highest standards of professional and ethical conduct - both while working with the program's participants and representing the organization.
- Volunteers are committed to creating a safe environment for participants, staff, and fellow volunteers by displaying respect, honesty and integrity.
- When on-site, volunteers are expected to dress appropriately for a restaurant environment. Close-toed shoes should be worn, long hair should be tied back, and long pants are recommended wear.
- While we expect all volunteers to be punctual and accountable for their shifts, we understand that things come up. If you cannot make a scheduled volunteer shift, contact our Volunteer Coordinator as soon as possible.
- Volunteers must submit all applicable applications, attend training and submit paperwork to our Volunteer Coordinator prior to their first volunteer shift unless otherwise noted.

STONE SOUP VALUES YOUR FEEDBACK.

At Stone Soup, we value our volunteer's feedback and are constantly evolving our program. Please don't hesitate to reach out to our Volunteer Coordinator, brianna@stonesouppdx.com, with any questions, concerns, or suggestions.

